McMethods LLC Privacy Policy

Effective Date: April 21, 2025

At McMethods LLC, we care about your privacy and are committed to protecting your personal information. This policy explains what we collect, how we use it, and your choices.

What We Collect

We may collect your name, phone number, email address, mailing address, business name, and other relevant information. We collect this information when you contact us, place an order, request or receive an estimate, or communicate with us by phone, text, email, website forms, or in person.

<u>Opt-in Consent</u>: By submitting your phone number, you authorize us to send you text messages and notifications. Message/data rates apply. Reply STOP to unsubscribe. Text messaging originator opt-in data and consent will not be shared with any third parties.

How We Use Your Information

We use your information to:

- Provide services and estimates
- Contact you about scheduling, invoices, or service updates
- Send reminders or follow-ups
- Keep business records
- Occasionally share updates or offers

We do not sell your information.

Subcontractors and Service Continuity

In rare cases such as scheduling conflicts, travel, or if we're unable to complete a service, we may partner with a trusted local subcontractor to fulfill your service. If this happens, we'll let you know in advance and only share the minimum information needed (such as your name, address, and email) so they can complete the job.

If McMethods LLC ever closes or relocates, we may work with a trusted contractor to ensure existing service commitments are honored. With your permission, we may transfer your information to them to support a smooth handoff.

Third-Party Services

We do not share your mobile phone number, text messaging originator opt-in data and consent, or other information with third parties or affiliates for marketing or promotional purposes.

We may enter your information into trusted services we use to run our business, such as Zoho, Google, Microsoft, OpenPhone, and WaveApps. These services handle your data according to their own privacy policies.

Payments

We do not collect or store your payment information ourselves. Payments are processed securely through WaveApps.

Data Security

We use strong passwords and limit access to your information to members of our LLC. We use trusted tools and platforms and take reasonable steps to keep your information safe.

Your Choices

You can contact us at any time to request a copy of your information, ask for corrections, or request that we delete your information (unless we are required to keep it for legal or business reasons).

Contact

If you have any questions about this policy or your information, please contact us at office@mcmethods.com.